

# LONDON BOROUGH OF CROYDON

<b>REPORT:</b>	<b>CABINET</b>	
<b>DATE</b>	<b>22 November 2023</b>	
<b>REPORT TITLE:</b>	<b>STAGE 1: RECOMMENDATIONS ARISING FROM SCRUTINY</b>	
<b>LEAD OFFICER:</b>	<b>Jane West, Corporate Director for Resources</b>  <b>Adrian May, Interim Head of Democratic Services</b> <b>T: 020 8726 6000 X 62529. Email:</b> <b><u><a href="mailto:adrian.may@croydon.gov.uk">adrian.may@croydon.gov.uk</a></u></b>	
<b>LEAD MEMBER:</b>	<b>Councillor Rowenna Davis</b>  <b>Chair, Scrutiny and Overview Committee</b>	
<b>AUTHORITY TO TAKE DECISION:</b>	<p>Recommendations that have been developed from the Scrutiny and Overview Committee and its Sub-Committees since the last Cabinet meeting are provided in the appendices to this report. The constitution requires that an interim or full response is provided within 2 months of this Cabinet meeting.</p>	
<b>KEY DECISION?</b>	<b>No</b>	N/A
<b>CONTAINS EXEMPT INFORMATION?</b>	<b>No</b>	Public
<b>WARDS AFFECTED:</b>	All	

## 1. SUMMARY OF REPORT

- 1.1 This report presents recommendations to the Executive Mayor from Scrutiny following the recent meeting of the Scrutiny & Overview Committee.

## 2. RECOMMENDATIONS

- 2.1 The Executive Mayor has the power to make the decisions set out in the recommendations contained within this report. The Executive Mayor in Cabinet is asked to:
- 2.2 Receive and consider the recommendations arising from the meeting of the Scrutiny & Overview Committee held on 26 September 2023 (Appendix 1).
- 2.3 To provide a substantive response to the recommendation (a Scrutiny Stage 2 Report) at the Cabinet meeting on 31 January 2024

## 3. REASONS FOR RECOMMENDATIONS/PROPOSED DECISION

- 3.1** Part 4E of the Council’s Constitution: Scrutiny and Overview Procedure Rules (paragraphs 8.5 – 8.7) and Section 9FE of the Local Government Act 2000 require the executive to consider and respond to a Scrutiny and Overview report within 2 months beginning with the date on which the executive receive the report or recommendation.

## **4 BACKGROUND AND DETAILS**

### ***Scrutiny & Overview Committee – 26 September 2023***

#### *Item: Mayor’s Business Plan – Performance Report*

- 4.1** Having reviewed the proposed performance indicators to be used to track the delivery of the Mayor’s Business Plan, the Committee agreed that it was broadly supported of the 78 indicators outlined in the report.
- 4.2** Although supportive of the 78 performance indicators included in the report, the Committee also agreed that there were some areas where additional indicators may be beneficial, such as indicators to help measure the vitality of the town centre, the performance of the housing service and waiting lists for services in Adult Social Care.
- 4.3** The Committee agreed that, wherever possible, clarity had been provided in setting out how the performance indicators would be measured and how success would be defined.
- 4.4** The Committee welcomed the use of a clearly defined RAG rating system to provide an overview on delivery, especially as it was supplemented with the provision of an appendix giving a more detailed breakdown on the delivery of each of the indicators.
- 4.5** The Committee also welcomed the use of benchmarking data, where available, as a means of comparing the Council’s performance against that of similar local authorities.
- 4.6** The Committee was supportive of the proposed approach to use qualitative feedback gathered from resident surveys to crosscheck service performance against the quantitative data used in the Performance Report.

#### *Item: People & Cultural Transformation Strategy – Action Plan*

- 4.7** Although the Committee had concern about whether the action plan contained enough SMART objectives to enable its delivery to be effectively monitored. Whilst the Committee welcomed confirmation that the action plan would be further refined to this effect, it was noted that Scrutiny and Overview had raised this concern before when it looked at the People Strategy earlier in the year.
- 4.8** The Committee commended the ongoing cocreation approach used for the People & Cultural Transformation Strategy and its accompanying action plan.

## **5 ALTERNATIVE OPTIONS CONSIDERED**

- 5.1** Scrutiny meetings do not necessarily result in any recommendations to the executive.

## **6 CONSULTATION / PRE-DECISION SCRUTINY**

- 6.1** The recommendations were developed from the deliberations of either the Scrutiny & Overview Committee or one of its Sub-Committees.

## **7 CONTRIBUTION TO COUNCIL PRIORITIES**

- 7.1** Outcome 1: The Council balances its books, listens to residents and delivers good sustainable services:

Priority 4: Ensure good governance is embedded and adopt best practice The Council must learn the lessons of past failures and embed sound governance processes to ensure that decision-making is transparent, open and honest. These must ensure effective control of our projects and programmes and encourage meaningful scrutiny and challenge.

## **8 IMPLICATIONS**

### **8.1 FINANCIAL IMPLICATIONS**

- 8.1.1** The Scrutiny recommendations to the Executive may have financial implications. Following the recommendations being received at Cabinet, the Executive will identify and consider any financial implications as part of their response.
- 8.1.2** If any recommendation is subsequently progressed for consideration and decision by the Executive Mayor in Cabinet, full financial (as well as legal and equalities implications) would be presented.

### **8.2 LEGAL IMPLICATIONS**

- 8.2.1** Under Section 9F Local Government Act 2000 (“The Act”), Scrutiny and Overview Committee (SOC) have the power to review or scrutinise decisions made, or other action taken in connection with the discharge of any executive and non-executive functions and to make reports or recommendations to the executive or to the authority with respect to the discharge of those functions. SOC also has the power to make reports or recommendations to the executive or to the authority on matters, which affect the authority’s area or the inhabitants of its area.
- 8.2.2** Under Section 9FE of the Act, there is a duty on the executive to respond to the scrutiny report, indicating what (if any) action they propose to take, within 2 months of receiving the report and recommendations beginning with the date on which the executive received the report.
- 8.2.3** Approved by Sandra Herbert, Head of Litigation & Corporate Law on behalf of the Director of Legal Services & Monitoring Officer. (25/10/2023)

### **8.3 HUMAN RESOURCES IMPLICATIONS**

**8.3.1** There are no human resource implications arising directly from the contents of this report.

### **8.4 EQUALITIES IMPLICATIONS**

**8.4.1** The Council has a statutory duty, when exercising its functions, to comply with the provisions set out in the Sec 149 of the Equality Act 2010. The Council must in the performance of its functions, therefore, have due regard to:

- i. eliminate discrimination, harassment, victimisation, and any other conduct that is prohibited by or under this Act.
- ii. advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it.
- iii. foster good relations between persons who share a relevant protected characteristic and persons who do not share it.

**8.4.2** The recommendations in the appendices to this report have equality implications and will require an EQIA as part of the development of the proposals. The implications will be explored to identify impact and mitigation utilised to negate any adverse impact where necessary.

**8.4.3** Approved by: Naseer Ahmad for the Equality Programme Manager. (23/10/2023)

### **8.5 ENVIRONMENTAL IMPLICATIONS**

**8.5.1** There are no environmental implications arising directly from the contents of this report, the report received recommendations from scrutiny, but no decision for recommendation.

### **8.6 CRIME AND DISORDER REDUCTION IMPLICATIONS**

**8.6.1** There are no crime and disorder implications arising directly from the contents of this report, the report received recommendations from scrutiny, but no decision for recommendation.

### **8.7 DATA PROTECTION IMPLICATIONS**

#### **8.7.1 WILL THE SUBJECT OF THE REPORT INVOLVE THE PROCESSING OF 'PERSONAL DATA'?**

There are no Data Protection implications at this stage, but that the situation will be reviewed again at Stage 2 when Cabinet provide their response to the proposed recommendations.

## **HAS A DATA PROTECTION IMPACT ASSESSMENT (DPIA) BEEN COMPLETED?**

**NO**

## **9 APPENDICES**

Appendix 1 – Scrutiny Stage 1: Recommendations from Scrutiny & Overview Committee - 26 September 2023

## **10 BACKGROUND DOCUMENTS**

Meeting of the Scrutiny & Overview Committee held on 26 September 2023

<https://democracy.croydon.gov.uk/ieListDocuments.aspx?CId=166&MId=3512&Ver=4>